

ORIEL BESPOKE WINDOWS AND DOORS TERMS AND CONDITIONS OF PURCHASE

Order confirmation

Please ensure that you have read the window schedule provided, taking particular note of measurements, material type and opening directions.

Please note that it is your responsibility to specify at the time of ordering any planning or building regulations requirements such as disabled access or emergency access. Please also note that it is your responsibility to seek any planning consents required for windows and doors with the relevant planning authorities.

Receipt of goods

On signing for receipt of your windows or doors, check that the goods are correct as ordered and have been delivered without damage. Any claim for damaged goods must be made to Oriel Timber Windows within 3 working days of receipt.

Retention of title

All goods supplied remain the property of Oriel Timber Windows until such time as they are paid for in full. During this period the buyer remains a bailee of the goods having only a fiduciary relationship with Oriel Timber Windows.

Vesting

Upon delivery the customer shall be solely responsible for the safe custody of the goods but notwithstanding any agreed terms of payment, the property in the goods shall not pass until all materials supplied and work done shall have been paid for in full.

Storage

Windows and doors should be fitted as soon as practicably possible after arrival on site. In any event, they must be stored in a dry, well ventilated atmosphere and should not be exposed to moisture or to excessive heat or humidity. Particular care should be taken not to store products in areas where wet trades such as screeding and plastering have recently occurred.

On site alterations

Oriel products are all manufactured to individual specifications and should not require any alteration. Where any unfinished surface is exposed, such as following the removal of horns, the exposed, unfinished areas must be sealed immediately using a primer coat of paint and at least two further finish coats of paint.

Post-installation product care

Oriel timber windows and doors come fully finished with a protective finish that should last for many years. However, it is vital that should any part of a product become exposed or damaged during its life, that it is treated immediately and finished with at a primer coat and least two finish coats of paint. This is particularly important where the products are exposed to extremes of weather.

For clarification on any of these points or on care for your Oriel Products, please contact Customer Service.

7 year manufacturing guarantee

All Oriel Timber Windows and Doors are guaranteed against manufacturing defects for a period of seven years from the date of delivery. This guarantee is subject to terms and conditions. Failure to store or care for the products in the specified manner may invalidate the guarantee.